



## DUNDURN RURAL WATER UTILITY

PO BOX 442  
DUNDURN SK S0K 1K0  
Phone: 306-492-2566  
Fax: 306-492-2564  
E-mail: drwu@sasktel.net

**Date: 2021**

**Re: New Subscriber to Dundurn Rural Water Utility**

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Dear Subscriber:

W E L C O M E !

The Dundurn Rural Water Utility (DRWU) is pleased to welcome you as a new Dundurn Rural Water Utility subscriber!

Enclosed is a sample billing from the Dundurn Rural Water Utility. The billing periods for our water/curb stop billings are presently sent out on a quarterly basis. The billing periods are:

January 1 – March 31  
April 1 – June 30  
July 1 – September 30  
October 1 – December 31

We have now started **monthly billings** and if you currently are a water customer and would like to switch from quarterly billing to monthly billing please call the office. There is one stipulation – to receive a monthly bill, you must receive your bill by eNotice (email). Monthly billings are **not** available for curb stop customers.

The Dundurn Rural Water Utility has implemented a Sustainability Fund Charge on each subscriber. There will be a flat fee charge of \$1.00 per month on each curb stop. If you are using water, there will be a .05/cubic meter charge. For a typical household, this means a monthly charge of approximately \$1.75.

If you have a curb stop only, your Operation Fee (monthly Service Charge) shown as Op Fee on your bill is \$11.00 per month. Your quarterly billing will be \$36.00 which includes the \$1.00 per month Sustainability Fund charge.

If you have a water meter installed, your Op Fee with water is currently set at \$26.00 per month. Your quarterly billing will be \$81.00 for the minimum Service Charge or Op Fee including the Sustainability Fund charge.

If you are or will be using water, your billing will show a present reading and that amount will be listed under "Usage" with an 'A' after the number telling you that this was an Actual reading. If an "E" is listed, this means your reading was an Estimate.

Good news! Your water consumption rate will not change for 2020. The rate will remain the same as last year which is \$4.142 per cubic meter (or \$18.81 per 1000 gallons) plus the Sustainability Fund charge. One cubic meter = 220 gallons. You will be billed for each cubic meter of water consumed or every portion thereof.

Your bill can be paid by automatic debit. If you choose to pay your bill by credit card, we will enter the payment on or about the 10th day of the following month. If you choose to pay your bill by automatic withdrawal from your chequing account, we will enter the payment on or about the 23<sup>rd</sup> day of the following month.

- i.e.
- Credit Card payment for the 1<sup>st</sup> quarter billing would be taken out of your account on or about April 10th
  - Automatic withdrawal payment for the 1<sup>st</sup> quarter billing would be taken out of your account on April 23<sup>rd</sup>.
  - **\*\*IMPORTANT\*\*** - If a credit card payment is declined, a Declined Credit Card Transaction Processing Fee of \$20.00 will be charged. If your automatic withdrawal declines (from your bank), there will be a \$20.00 NSF charge.

**\*Updated Policy\*** - If you pay your declined charge within 7 days of notice you will not have to pay the \$20.00 Processing/NSF charge.

Enclosed is a PRE-AUTHORIZED CREDIT CARD AGREEMENT and a PRE-AUTHORIZED DEBIT (PAD) PLAN AGREEMENT. Please fill in either one if you are planning on paying by automatic debit, our preferred method of payment.

You can also send in a cheque, pay by cash at our office or pay your bill through Internet banking. If **Dundurn Rural Water Utility** does not come up as a payee with your bank, please contact our office and we will get your bank added. We also have a mail slot on our front door to drop off payments after hours.

If you choose to not be on an automatic payment plan, your payment must be received by the 23<sup>rd</sup> day following a billing period. Interest will be added on at 2% per month until the payment is received. If we do not receive your payment by the 10<sup>th</sup> day of the 2<sup>nd</sup> month following a billing period, a shut-off notice will be issued and the water will not be turned back on until the **full payment** including interest **along with** a one hundred (\$100.00) fee for reconnection is paid.

All DRWU subscribers must sign a Subscriber Agreement. Please contact our office at your earliest convenience to sign your agreement if you have not already done so. If you are buying a property from an existing DRWU subscriber, a Transfer of Property Agreement must be signed and a fee of one hundred (\$100.00) dollars will be charged.

## WATER LINE INSTALLATION

If you have a **curb stop only** and will be installing a water line from the curb stop to the house:

1. Please read the VERY IMPORTANT enclosed information entitled: "GENERAL SPECIFICATIONS FOR THE INSTALLATION OF THE WATER SERVICE LINE FROM THE CURBSTOP TO THE BUILDING FOR SUBDIVISION DEVELOPMENTS AND SERVICES WITH A PIPE COIL OR PIPE STUB".

2. **A new policy has been approved by the Board that states: Tracer wire MUST be included in the installation of the water pipeline between the curbstop and the water meter. A water meter WILL NOT be installed if tracer wire is not included in the installation and the curb stop will be locked. DRWU Maintenance staff must confirm installation of tracer wire.**
3. Please monitor the installation of your water service line from the curb stop to your home so that it does not pose any hazardous threats from ground cave-ins or settling. This includes the placement of topsoil, replanting grass or sod replacement, replanting trees or shrubbery, gravel, rocks or any other substance that was removed to achieve the installation of the water service. All detailing and cosmetics are the responsibility of the subscriber and the Utility will not compensate for this loss. If you notice any cave-ins or settling, please ensure this is rectified in a timely manner.

If you recently had a new water line service and curb stop installed, we would also like to advise you that although we try our utmost to provide quality workmanship and excellent service, there are certain occurrences that could be expected. For example, it is important to note that because the installation of a water service line requires ground excavation to a minimum depth of 2.7 meters, ground settling and sinking may appear for some time after the installation is complete. We will monitor the installation up to one year.

If the water line is installed and you are ready for a water meter, please read the VERY IMPORTANT enclosed information entitled: "INSTRUCTION SHEET FOR NEW SUBSCRIBER WATER CONNECTION". **Every subscriber must install a holding tank with an overflow prior to the meter being installed. Every meter installation is completed by our Maintenance staff. Following the installation of the meter assembly, if you see any leaking or hear any squealing, please call our office and we will arrange to have this rectified by our Maintenance staff.**

We are also enclosing a copy of our latest DRINKING WATER QUALITY AND COMPLIANCE – Annual Notice to Consumers. This is a requirement of Water Security Agency that at least once each year we must provide notification to consumers of the quality of water produced and supplied as well as information on the performance of the waterworks in submitting samples as required by a Permit to Operate a Waterworks.

**A few important notes:** Please check your mechanical assembly periodically for any leaks or squeals. If you are going away for the week-end or longer, we suggest you shut your valve off while away. This is the first valve at the beginning of the meter assembly board. If you are going away for an extended period of time and would prefer to have your water shut off at the curb stop, there is a \$25.00 fee for this service. Also, please ensure your water meter does not freeze (if installed in a garage or outbuilding). A frozen meter is no longer usable and will need to be replaced at **your** cost.

<b>AFTER HOURS: For after hour emergencies only, please call Jason Bellina at 306-381-3555 or Brian McNutt at 306-361-6555.</b>
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And lastly, we are enclosing copies of our most recent newsletters. Please review them as they contain important information on different subjects of interest.

Our office hours are Monday through Friday from 8:00 a.m. to 4:00 p.m. The physical street address is 401 – 2<sup>nd</sup> Street in Dundurn, SK. We have now moved into our new office.

We welcome any comments or suggestions and encourage you to email them to: [drwu@sasktel.net](mailto:drwu@sasktel.net) If you do not have an email address, please call our office.

Thank you.

Yours truly,

*DUNDURN RURAL WATER UTILITY*

Rosalind L. Arndt, Administrator

Chantel Hendry, Administrative Assistant

Barb Olyniuk, Administrative Assistant

Jason Bellina, Operations & Maintenance Supervisor

Brian McNutt, Operations & Maintenance Technician

Don Suttie, Maintenance Assistant



DUNDURN RURAL WATER UTILITY

# DRWU Website Information

The website for Dundurn Rural Water Utility includes a variety of forms, information sheets, etc. for our Subscribers. You may contact the office (306-492-2566) or check our website for information. Below is a list of forms and information sheets included on our website:

## **Home Page:**

Announcements / Welcome Package

## **About Us / Minutes:**

Board Meeting Minutes (current year and previous 4 years)

## **Agreements / Forms:**

Developer Agreement

Subscriber Agreement—New Connection

Subscriber Agreement—Transfer

Corporation Agreement

eNotice—Utility Bills

Change of Personal Information

Pre-Authorized Credit Card Form

Pre-Authorized Debit Form

Water Meter Acquisition form

Application for New Water Connection

Developer Application

## **Other Information:**

Billing Information

Banking Information

Selling Property Information

Annual Notice to Subscribers (Water Sample Report)

Service Lateral Installation Specifications

AGM Information:

Audited Financial Statements

Newsletters

New Office / Shop Building Information

## **Bylaws:**

Corporate Bylaw

Rate Fixture Bylaw

Repealed Bylaws

The DRWU website also includes links to the websites of our Corporate Partners and Related Businesses and Associations. You can also find directions to our office or send us an email through the “Contact” tab on the website.

**[www.dundurnruralwater.ca](http://www.dundurnruralwater.ca)**

**Dundurn Rural Water Utility**

PO Box 442

Dundurn SK S0K 1K0

Business: 306-492-2566 Fax: 306-492-2564

Email: [drwu@sasktel.net](mailto:drwu@sasktel.net)**UTILITY NOTICE****Date Issued:**

28-March-2021

**Due Date:**

23-April-2021

**Account Number:**

00000 0000

**Service Address:****Billing Period:**

01-Jan-2021 - 31-March-2021

Name  
Address**Previous Balance:**

191.81

**Interest/Other:**

191.81-

**Balance Forward:**

0.00

# of Days	Current Rdg	Previous Rdg	Usage
89	2498.5	2442.0	56.5 A

Actual Reading ↑

Actual meter reading

If there is an 'E' instead of an 'A', this means  
this billing was an estimated reading instead  
of an actual reading

Water	234.02
Op Fee w/Water	78.00
Sust. Fund - Water	2.83
Sustainability Fund	3.00
<b>Total New Charges:</b>	<b>317.85</b>
<b>Total Due:</b>	<b>317.85</b>

Please pay prior to due date. Thank you.

**Water Rates**

0	0	\$0.0000 Minimum
1 -	9,999,999	\$4.14200 /1 CUBIC METERS

**Sustainability Rates**

Based on Water consumption

0 - 9,999,999	\$ 0.0500/cm
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Dundurn Rural Water Utility

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Business: 306- 492-2566

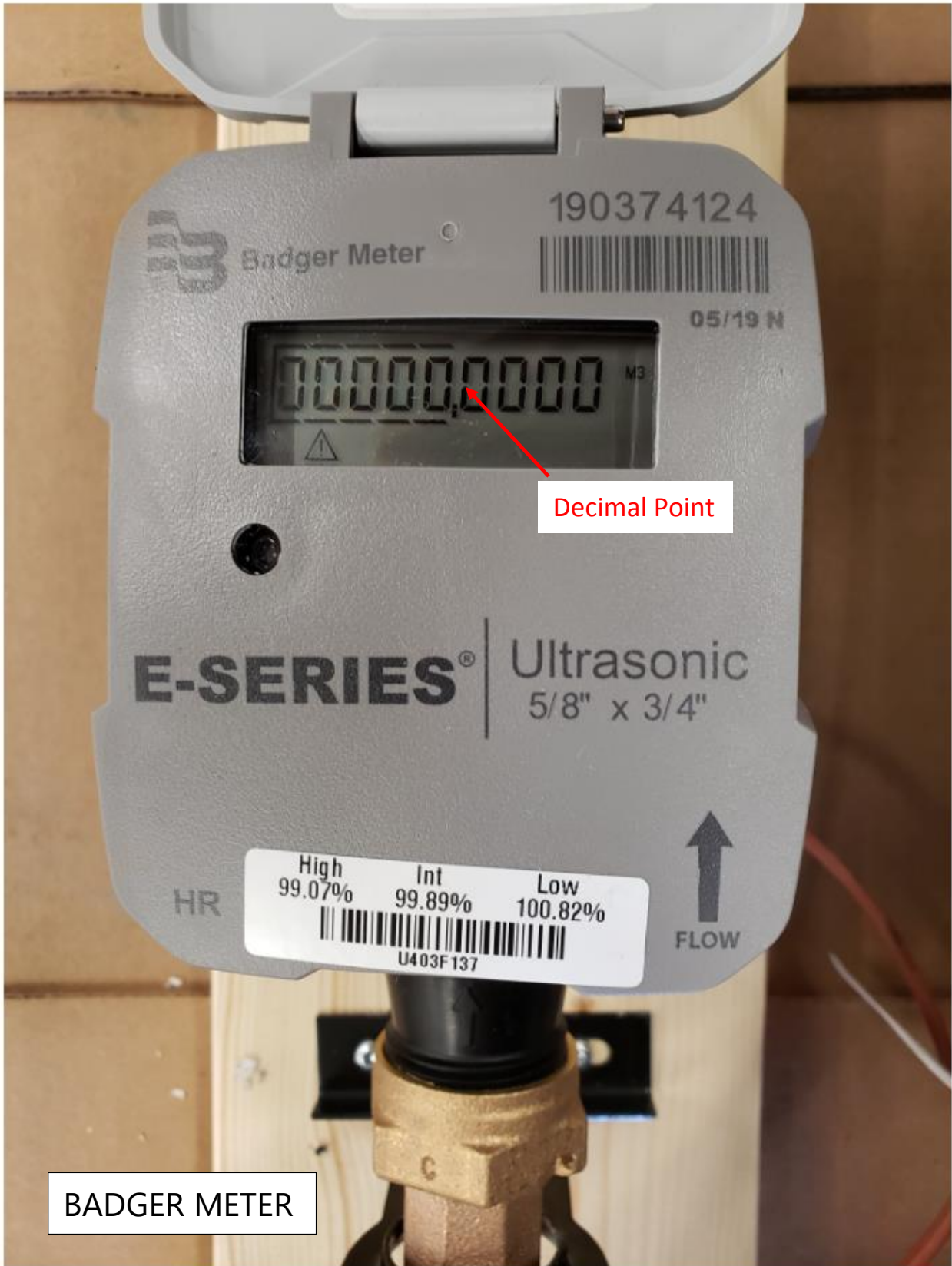
Fax: 306- 492-2564

Email: [drwu@sasktel.net](mailto:drwu@sasktel.net)

00000 0000

23-Apr-2020

**338.19**











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### **DUNDURN RURAL WATER UTILITY (DRWU)**

#### **GENERAL SPECIFICATIONS FOR THE INSTALLATION OF THE WATER SERVICE LINE FROM THE CURBSTOP TO THE BUILDING FOR SUBDIVISION DEVELOPMENTS AND SERVICES WITH A PIPE COIL OR PIPE STUB**

PLEASE NOTE THAT THE DUNDURN RURAL WATER UTILITY REQUIRES  
A MINIMUM OF **48 HOURS NOTICE** FOR SCHEDULING PURPOSES.

Curbstops for Dundurn Rural Water Utility (DRWU) services are typically located near the property line and are marked with a red post or white metal sign. Approximately 3 to 10 metres from the curbstop is another marker post, which identifies the location of a pipe stub or buried coil of pipe downstream of the curbstop. The end of the pipe stub/pipe coil has been brought to the surface and secured to the marker post.

Services containing a buried pipe coil will be located in Circle 'H' Ranch, Skyview Estates Phase I and Phase II, Cobble Lane Estates, Prairie Haven North, Darbyshire Estates, Haultain Subdivision and Glacier Ridge Phase I. Circle 'H' Ranch and Skyview Estates Phase I will have a pipe coil length of 90 meters and Skyview Estates Phase II, Cobble Lane Estates, Prairie Haven North, Darbyshire Estates, Haultain Subdivision and Glacier Ridge Phase I will have a pipe coil length of 40 meters. The pipe coils have been installed approximately 2.7 meters below the ground surface and covered with a section of pressure treated plywood installed directly above the coiled pipe. The end of the coil of pipe has been brought to the surface and secured to the marker post. All other Subdivision development services and rural services will have just a pipe stub (no pipe coil), which will require fusion to the pipe installed from the building back to the pipe stub.

For services with a pipe coil, if the distance from the house to the pipe coil is less than the pipe coil length, then the pipe provided can be uncoiled and trenched into the basement of the new house. In a situation where the distance between the pipe coil and the house is longer than the pipe provided, an additional length of pipe must be joined onto the existing pipe. If additional pipe is required, the pipe shall be 25 mm CTS HDPE DR9 pipe (with a pressure rating of 200 psi) and rated for potable use. This pipe is available through local pipe suppliers. No mechanical joints shall be used to connect the pipe together (i.e.: compression couplings, hose clamps etc.). The pipe shall be joined by butt-fusion or electrofusion in accordance with the pipe manufacturer's recommended procedures for joining the pipe. The Contractor's personnel shall be qualified in the butt-fusion and/or electrofusion process or the Contractor shall hire qualified personnel to perform the fusion. Butt-fusion or electrofusion services are available through local pipe suppliers.

For services with a pipe stub only, the pipe to be installed between the building and pipe stub shall be 25 mm CTS HDPE DR9 pipe (with a pressure rating of 200 psi) and rated for potable water use. This pipe is available through local pipe suppliers. No mechanical joints shall be used to connect the pipe together (i.e.: no compression couplings, hose clamps, etc.). The pipe shall be joined by butt-fusion or electrofusion in accordance with the pipe manufacturer's recommended procedures for joining the pipe. The Contractor's personnel shall be qualified in the butt-fusion and/or electrofusion process or the Contractor shall hire qualified personnel to

perform the fusion. Butt-fusion or electrofusion services are also available through local pipe suppliers. **The contractor will need to pressure test from the inside of the house to ensure that the fusion held and that there are no holes anywhere in the pipe.**

**The pipe shall be installed at a minimum depth of 2.7 metres.** Frost penetrates deeper into the ground in locations where the snow is cleared and in areas where there is vehicle traffic (roads, driveways). Therefore, it is best to route the pipe away from these locations where possible. If the pipe must be installed below these areas the pipe shall be placed at a minimum depth of 2.8 metres below the bottom of the road ditch. It is suggested that the Contractor also install a sheet of 50 mm thick styrofoam SM insulation 300 mm above the top of pipe in areas where frost is a concern.

**NEW ! – Effective July 1, 2017 – A new policy has been approved by the Board that states: Tracer wire must be included in the installation of the water pipeline between the curbstop and the water meter. A water meter WILL NOT be installed if tracer wire is not included in the installation and the curb stop will be locked. DRWU Maintenance staff must confirm installation of tracer wire. A sketch of how the water line is installed from the curbstop to the home/building must be submitted to the Utility.**

For backfilling of the service pipeline, the Contractor shall use material from the excavation or from other sources that is free of frozen material, rocks larger than 75 mm, refuse, and other deleterious materials. The Contractor shall use every precaution to prevent damage to DRWU infrastructure. Any damage to DRWU infrastructure from any cause during installation shall be repaired at the land owner's/ contractor's expense and not by the DRWU. Material that cannot be repaired shall be removed and replaced at the land owner's/ contractor's expense and not by the DRWU.

Where the water pipeline crosses existing underground utilities (power, telephone, natural gas etc.), the Contractor shall meet all the requirements outlined by the utility owner with respect to installing a water pipeline under or near the utility. The Contractor shall be responsible for locating the existing utility lines and obtaining all requirements of each utility. It is recommended that the water service line be installed as far from other utility lines as feasibly possible, so that if required at a future date, there is room to make repairs to the utility lines or the water line.

Where the 25 mm pipe penetrates the floor slab into the basement of the house, a 50 mm PVC pipe sleeve shall be installed in the floor slab around the 25 mm pipe. The space between the 25 mm pipe and the 50 mm PVC pipe sleeve shall be filled with silicone or a small amount of spray foam. Sufficient pipe shall be left in the basement to make the connection to the mechanical assembly. Once the home owner is ready for connection of the water service, please contact the DRWU to make arrangements to have the in-house mechanical assembly installed, and the water line commissioned. (Please see separate page regarding instruction sheet for new subscriber water connection). The curbstop valve shall only be operated by a representative of the Dundurn Rural Water Utility.

The DRWU is to be contacted prior to installation of the service line between the pipe stub and building so that they can arrange for an inspector to be on site during the service line installation. If the installation does not meet the above requirements, the pipe shall be reinstalled to the above specifications at the land owner's/ contractor's expense and not by the DRWU.

The Contractor shall observe and enforce construction safety measures required by the National Building Code, Provincial Government, Workers' Compensation Board and municipal statutes and authorities.

If the land owner or Contractor should have any questions regarding the water service line installation, please do not hesitate to contact the Dundurn Rural Water Utility for clarification.



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**DUNDURN RURAL WATER UTILITY (DRWU)**

**Schedule "A"**

**GENERAL SPECIFICATIONS FOR THE INSTALLATION OF  
THE WATER SERVICE LINE ALONG WITH A SEWER LINE**

**REGULATIONS FROM THE WATER SECURITY AGENCY:**

Water Regulations, 2002

Water pipes

26(1) Subject to subsections (2) and (3), no permittee shall install:

- (a) a water pipe in a trench with a sewer pipe; or
- (b) a sewer pipe in a trench with a water pipe.

(2) If the minister is satisfied that it is in the public interest to do so, the minister may authorize a permittee in the permit to install a water pipe in a trench with a sewer pipe if:

- (a) the lowest portion of the water pipe is placed at least 600 millimetres above the highest portion of the sewer pipe in a vertical plane;
- (b) the water pipe is horizontally separated from the sewer pipe by at least 300 millimetres; and
- (c) the sewer pipe is not under internal pressure.

(3) Subsection (1) does not apply to a service connection if the sewer pipe is not under internal pressure and is not located above the water pipe.

(4) The permittee of a water pipe used to supply water intended for a human consumptive use or hygienic use shall cause the water pipe to be cleaned, disinfected and pressure tested before the commencement of its use. 13

Dec 2002 cE-10.21 Reg 1 s26

**REGULATIONS FROM THE MINISTRY OF HEALTH – Saskatchewan Onsite  
Wastewater Disposal Guide:**

**APPENDIX 24 – SEWER & WATER LINE INSTALLATION**

Ground water may enter a water distribution system when negative internal/positive external pressures occur. The entry of ground water may be through leaks or breaks in piping, vacuum-air relief valves, blow-offs, fire hydrants, meter systems, outlets, etc. Therefore the relative location of sewer lines and water lines and the types of material used for each system are important considerations in designing a sewage system to minimize the possibility of contamination entering the water piping.

### **Parallel Installation**

Under normal conditions, sewer lines should be laid with at least 2.5 metres horizontal separation from any line.

Under unusual conditions (such as excessive rock, severe dewatering problems, congestion due to other utilities), a sewer line may be laid closer to a water line provided that the elevation of the crown of the sewer is at least 0.5 metres below the invert of the water line. The separation distance should be undisturbed native material or compacted backfill.

Where unusual conditions and the vertical separation cannot be obtained, the sewer should be constructed of materials and joints equivalent to water line construction

### **Crossings**

Under normal conditions sewer lines should cross under water lines with sufficient vertical separation to allow for proper bedding and structural support of both lines.

Where it is not possible for the sewer line to cross under the water line, a sewer line may be laid above a water line provided that:

- a) a vertical separation of at least 0.5 metres between the invert of the sewer line and the crown of the water line is maintained;
- b) adequate structural support for the sewer line is present to prevent excessive deflection of joints and settling
- c) the lengths of water line are centered at the point of the crossing so that the joints are equidistant and as far as possible from the sewer line.

There may be cases where local conditions do not permit the above guidelines to be met. In these cases, a number of factors can be considered when laying the water and sewer lines. This list of factors can be considered for guidance.

This list is not all-inclusive.

- a) Materials, types of joints and identification for water and sewer pipes;
- b) Soil conditions, undisturbed native soil, backfilling and compaction techniques;
- c) Service and branch connections;
- d) Location of groundwater table;
- e) Location of septic tanks and private sewage systems;

**For further information, please contact the respective Rural Municipality (R.M.) Building Inspector.**



# DUNDURN RURAL WATER UTILITY

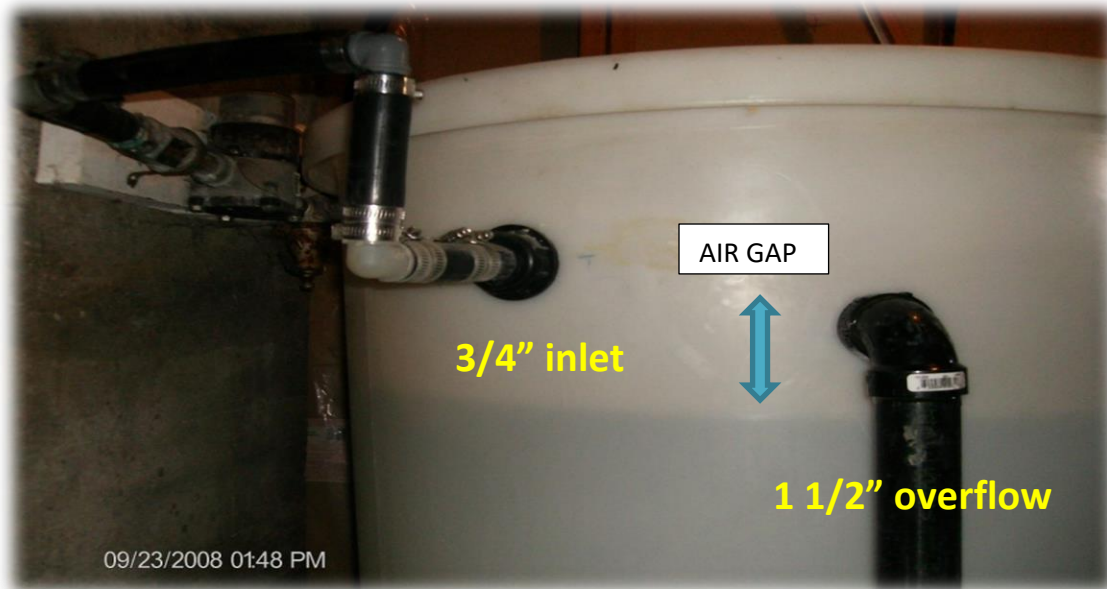
## INSTRUCTION SHEET FOR NEW SUBSCRIBER WATER CONNECTION

- Call the Dundurn Rural Water Utility (DRWU) office and request a Meter Assembly. The office phone number is 306 - 492- 2566. **PLEASE NOTE:** Prior to a meter assembly being installed by our maintenance staff, a Dundurn Rural Water Utility Subscriber agreement must be signed.
- Before the water line can be connected to the Meter Assembly the homeowner/subscriber must ensure that:
  1. The water line has been installed from the curb stop to the house 9' deep with tracer wire attached to the pipe.
  2. The water tank has a minimum 1 ½" diameter overflow pipe installed at least 3" below where the water will be coming into the top of the tank
  3. There is a wooden support structure or wall to install the meter assembly board onto. We cannot attach to concrete walls.
  4. The meter will not freeze.
  5. A sketch has been submitted to the office showing water line installation from the curbstop to the house/building.
- When ALL previous items are completed please call the DRWU office and request hookup.
- At this time, Maintenance and Operation staff will come and do the installation.
  1. The water line will be flushed until the chlorine meets WSA standards.
  2. The meter assembly will then be connected to your incoming water line.
  3. Once connected, we will turn on the water and ensure no leaks are present.
  4. A sample of your water will be taken to SRC to ensure the water quality meets WSA standards
  5. Pictures will be taken and put on file at the DRWU office.
  6. A Badger meter and a cellular radio will be installed. This allows the Utility to read your meter vial the internet.



7. We will not turn the water on unless you have a water tank with an overflow 3" below incoming line.

**PLEASE NOTE THAT A MINIMUM OF 48 HOURS NOTICE IS REQUESTED BY THE DRWU FOR SCHEDULING INSTALLATION.**



An air gap is created in the subscriber's cistern or storage tank when the water discharged into the tank is above the lip of the overflow. This means that if the float assembly in the storage tank fails and water continues to fill the tank, the water will spill out of the overflow. Therefore an "air gap" is created between the highest water level in the tank and the overflow pipe. The lip of the overflow should be lower than the point of discharge into the tank by at least 3" to provide an adequate air gap. The diameter of the overflow should also be a minimum of 1½ inches and configured so as to vent water away from the tank, preferably towards a floor drain. It is recommended that the overflow not be connected into the existing plumbing, as this could create the possibility of sewer gases backing up into the water storage.

**Optional:** A Water & Flood Sensor may be purchased and installed right below your overflow pipe or close to the drain. (See attached information).

**DUNDURN RURAL WATER UTILITY**

**306 - 492-2566**



**\*\*\*\*\*Details of Alarm\*\*\*\*\***

**^^ Get notified when there is a minor leak or major flood with the water sensor ^^**

**^^ Alarm comes to your cell phone ^^**

**^^ Easy to use - just leave the sensor in the desired location ^^**

This is an example of a water alarm system you can purchase at Canadian Tire. The cost is around \$40.00 but could literally save you thousands if there is ever a problem with your water system. We recommend you would put this right below your overflow pipe or close to the drain where water will leak to first. We encourage you not to put your overflow pipe directly into your drain. If your float sticks and water is going down your drain you might not realize it so this alarm system will notify you right away when a problem occurs.



Excel \_\_\_\_\_

RBC \_\_\_\_\_

START WITH:

BILLING (Office Use Only)

**DUNDURN RURAL WATER UTILITY**

PO BOX 442 DUNDURN SK S0K 1K0

Phone: 306- 492-2566

Fax: 306- 492-2564

E-mail: [drwu@sasktel.net](mailto:drwu@sasktel.net)**PRE-AUTHORIZED DEBIT (PAD) PLAN AGREEMENT**

DATE: \_\_\_\_\_

I/We authorize Dundurn Rural Water Utility and the Royal Bank of Canada (or any other financial institution I/We may authorize at any time) to begin deductions as per my/our instructions for monthly/quarterly regular recurring payments and/or one-time payments from time to time, for payment of all charges arising under my/our water billing account with the Dundurn Rural Water Utility.

**PLEASE PRINT:**

Name(s): \_\_\_\_\_

Address: \_\_\_\_\_

City/Town: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Home Phone Number: \_\_\_\_\_ Cell Phone Number: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

**FINANCIAL INSTITUTION (FI):** \_\_\_\_\_

FI Address: \_\_\_\_\_

FI City/Town: \_\_\_\_\_ FI Province: \_\_\_\_\_ FI Postal Code: \_\_\_\_\_

FI Account Number: \_\_\_\_\_

FI Route and Transit Number: \_\_\_\_\_

**Or attach a "VOID" Cheque**

Dundurn Rural Water Utility will provide a minimum 10 days written notice of the amount of each regular debit.

☐

**QUARTERLY WATER BILLS:** Regular payments for the full amount of services delivered will be debited from my/our specified account on or about the **23<sup>rd</sup> day** of the month following a water billing period.

☐

**MONTHLY WATER BILLS:** Regular payments for the full amount of services delivered will be debited from my/our specified account on one of the below dates following a water billing period.

☐ 16th Monthly☐ 23rd Monthly

**\*\*\*FINAL BILLS:** Final Bills will be debited from your Bank Account 3 day after final bill is issued.

This authority is to remain in effect until Dundurn Rural Water Utility has received written notification from me/us of its change or termination. This notification must be received at least ten (10) business days before the next debit is scheduled at the address provided above. The Dundurn Rural Water Utility may not assign this authorization, whether directly or indirectly, by operation of law, change of control or otherwise, without providing at least ten (10) days prior written notice to me/us.

I/We have certain recourse rights if any debit does not comply with this Agreement. i.e. – I/We have the right to receive reimbursement for any PAD that is not authorized or is not consistent with this PAD agreement.

To obtain a sample cancellation form, or for more information on your right to cancel a PAD Agreement, contact your financial institution or visit [www.cdnpay.ca](http://www.cdnpay.ca). To obtain more information on your recourse rights, contact your financial institution or visit [www.cdnpay.ca](http://www.cdnpay.ca).

Authorized Signature(s): \_\_\_\_\_



Excel \_\_\_\_\_

Online \_\_\_\_\_

START WITH:

BILLING (for office use only)

**DUNDURN RURAL WATER UTILITY**

PO BOX 442 DUNDURN SK S0K 1K0

Phone: 306-492-2566 Fax: 306-492-2564 E-mail: [drwu@sasktel.net](mailto:drwu@sasktel.net)**PRE-AUTHORIZED CREDIT CARD AGREEMENT**

DATE: \_\_\_\_\_

I/We authorize Dundurn Rural Water Utility and the Royal Bank of Canada (or any other financial institution I/We may authorize at any time) to begin deductions as per my/our instructions for monthly/quarterly regular recurring payments and/or one-time payments from time to time, for payment of all charges arising under my/our water billing account with the Dundurn Rural Water Utility.

**PLEASE PRINT:**

Name(s): \_\_\_\_\_

Address: \_\_\_\_\_

City/Town: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Home Phone Number: \_\_\_\_\_ Cell Phone Number: \_\_\_\_\_

E-mail Address: \_\_\_\_\_ Account Number: \_\_\_\_\_

Expiry Date: \_\_\_\_\_

Last 4 digits on credit card

For office Use Only

For office Use Only

This authority is to remain in effect until Dundurn Rural Water Utility has received written notification from me/us of its change or termination. This notification must be received at least ten (10) business days before the next debit is scheduled at the address provided above. The Dundurn Rural Water Utility may not assign this authorization, whether directly or indirectly, by operation of law, change of control or otherwise, without providing at least ten (10) days prior written notice to me/us.

I/We have certain recourse rights if any debit does not comply with this Agreement. i.e. – I/We have the right to receive reimbursement for any PAD that is not authorized or is not consistent with this PAD agreement.

To obtain a sample cancellation form, or for more information on your right to cancel a PAD Agreement, contact your financial institution or visit [www.cdnpay.ca](http://www.cdnpay.ca).

To obtain more information on your recourse rights, contact your financial institution or visit [www.cdnpay.ca](http://www.cdnpay.ca).

**WATER BILLS:** Regular payments for the full amount of services delivered will be debited from my/our specified credit card on/about the **10<sup>th</sup> day** of the month following a water billing period.

☐ Monthly Bills☐ Quarterly Bills

**\*\*\*FINAL BILLS:** Final Bills will be debited from your Credit Card 1 day after final bill is issued.

Authorized Signature(s): \_\_\_\_\_

**\*\*\*VERY IMPORTANT\*\*\*** The information below will be destroyed once it is entered into our credit card processing system.

TYPE OF CREDIT CARD: ☐ MASTERCARD ☐ VISA ☐ AMERICAN EXPRESS

CREDIT CARD NUMBER: \_\_\_\_\_

EXPIRY DATE: \_\_\_\_\_ CVV #: \_\_\_\_\_ (3 DIGITS ON BACK OF CARD)



## DUNDURN RURAL WATER UTILITY

P.O. Box 442

Dundurn, SK S0K 1K0

Ph: 306-492-2566

Fax: 306-492-2564

drwu@sasktel.net

January, 2021

## DRINKING WATER QUALITY AND COMPLIANCE

### Annual Notice to Consumers

## DUNDURN RURAL WATER UTILITY

The Water Security Agency requires that at least once each year waterworks owners provide notification to consumers of the quality of water produced and supplied as well as information on the performance of the waterworks in submitting samples as required by a Permit to Operate a waterworks. The following is a summary of the Dundurn Rural Water Utility water quality and sample submission compliance record for the 2019 calendar year. This report was completed on January 19, 2021.

Subscribers should refer to the Water Security Agency's "Municipal Drinking Water Quality Monitoring Guidelines, November 2002, EPB 202" for more information on minimum sample submission requirements and the meaning of type of sample. Permit requirements for a specific waterworks may require more sampling than outlined in the department's monitoring guidelines. If subscribers need more information on the nature and significance of specific water tests, for example, "*what is the significance of Selenium in a water supply*", more detailed information is available from:

[http://www.hc-sc.gc.ca/ewh-semt/pubs/water-eau/selenium/index\\_e.html](http://www.hc-sc.gc.ca/ewh-semt/pubs/water-eau/selenium/index_e.html)

### Water Quality Standards - Bacteriological Quality – PHASE I AND II

Parameter/Location	Limit	Regular Samples Required	Regular Samples Submitted	# of Positive Regular Submitted (%)
Total Coliform and Background Bacteria	0 Organisms/100 ml Less than 200/100 ml	52	52	0

### Water Quality Standards – Water Disinfection – PHASE I AND II

Parameter	Minimum Limit	Total Chlorine Residual Range	Free Chlorine Residual Range	# Tests Required	# Tests Submitted	# Adequate Chlorine %
Chlorine Residual	0.5 mg/L total	0.87-1.90	N/A	52	52	100

### Water Quality Standards - Bacteriological Quality – PHASE III

Parameter/Location	Limit	Regular Samples Required	Regular Samples Submitted	# of Positive Regular Submitted (%)
Total Coliform and Background Bacteria	0 Organisms/100 ml Less than 200/100 ml	52	52	0



**Water Quality Standards – Water Disinfection – PHASE III**

Parameter	Minimum Limit	Total Chlorine Residual Range	Free Chlorine Residual Range	# Tests Required	# Tests Submitted	# Adequate Chlorine %
Chlorine Residual	0.5 mg/L total	1.05-1.89	N/A	52	52	100

**Water Disinfection –**

**Chlorine Residual in Distribution System for Test Results for Entire Year – PHASE I AND II**

Parameter	Minimum Limit (mg/L)	Total Chlorine Residual Range	Free Chlorine Residual Range	# of Tests Required	# of Tests Submitted	# with Adequate Chlorine
Chlorine Residual	0.5 mg/L total	0.66-2.02	N/A	365	365	365

**Water Disinfection –**

**Chlorine Residual in Distribution System for Test Results for Entire Year – PHASE III**

Parameter	Minimum Limit (mg/L)	Total Chlorine Residual Range	Free Chlorine Residual Range	# of Tests Required	# of Tests Submitted	# with Adequate Chlorine
Chlorine Residual	0.5 mg/L total	1.09-2.02	N/A	365	365	365

Water is supplied by the City of Saskatoon and is chloraminated and therefore free chlorine residuals are not recorded. The system operates on the total chlorine residual.

**Trihalomethanes – PHASE I**

Parameter/Location	Limit IMAC (ug/L)	Sample Result (average)	# of Samples Required	# of Samples Submitted
Trihalomethanes	100	37.4	4	4

**Trihalomethanes – PHASE III**

Parameter/Location	Limit IMAC (ug/L)	Sample Result (average)	# of Samples Required	# of Samples Submitted
Trihalomethanes	100	37.9	4	4

### Turbidity – PHASE I

Parameter/Location	Aesthetic Objective	Sample Range	# of Samples Required	# of Samples Submitted
Turbidity	No Objective Required (Previous Objective Was: 5.0 NTU)	0.07-0.30	365	365

### Turbidity – PHASE III

Parameter/Location	Aesthetic Objective	Sample Range	# of Samples Required	# of Samples Submitted
Turbidity	No Objective Required (Previous Objective Was: 5.0 NTU)	0.08-0.29	365	365

\*\*\*Turbidity Requirements are regulated at water treatment plant in Saskatoon.

### Halo Acetic Acids – PHASE I

Parameter/Location	Limit IMAC (ug/L)	Sample Results (average)	# of Samples Required	# of Samples Submitted
Halo Acetic Acids	80	21.3	4	4

### Halo Acetic Acids – PHASE III

Parameter/Location	Limit IMAC (ug/L)	Sample Results (average)	# of Samples Required	# of Samples Submitted
Halo Acetic Acids	80	22.8	4	4

### NOTE:

The following test results are **not** required for the Dundurn Rural Water Utility. However, the City of Saskatoon, ([www.Saskatoon.ca](http://www.Saskatoon.ca)) whom the Dundurn Rural Water Utility buys treated water from, is required to submit water samples to the Provincial Laboratory in Saskatoon.

To see the results of the following tests please go to this site:

[www.saskh2o.ca](http://www.saskh2o.ca)

Click on 'My Drinking Water',

Go to *Select Waterworks*,

Choose *Saskatoon Waterworks*, and finally;

Click on *Current Sampling Requirements*.

1. Water Disinfection – Free Chlorine Residual for Water Entering Distribution System from Waterworks Records – From Water Treatment Plant Records

## **Annual Notice to Consumers**

Dundurn Rural Water Utility

Page 4 of 4

2. Chemical – Health Category
3. Chemical – General

More information on water quality and sample submission may be obtained from [www.saskh2o.ca](http://www.saskh2o.ca) {follow same links as above but choose Dundurn Rural Water Waterworks} or from:

Dundurn Rural Water Utility  
PO Box 442  
Dundurn, SK S0K 1K0  
Telephone: 306-492-2566

*DUNDURN RURAL WATER UTILITY*

Rosalind L. Arndt  
Administrator

Jason Bellina  
Operations & Maintenance Manager


## R.M. of Dundurn – Control Burn

If you are planning a Controlled Burn, there is a 24-hour Control Burn Reporting Line. Your report will be entered into the CAD reporting system at the Provincial Dispatch Center and will help reduce unnecessary responses. This line is monitored 365 days a year.

The toll-free number 1-866-404-4911

**Please Note:** If you have reported a controlled burn and it becomes out of control, dial 911 and please inform them that you have reported a controlled burn that has now become out of control.

**IMPORTANT!** If you do not report a controlled burn and the Fire Department is dispatched, you will be invoiced for the call out.

	<b>R.M. of Dundurn No. 314 Transfer Station Rates Effective Jan.13 2021</b>		<b>Winter Hours</b> November 1 to April 30 Sat 9am-4pm Sun 10 - 2 pm <b>Summer Hours</b> May 1 to October 31 Saturday & Sunday 9am-5pm					
Regular Household Garbage (Bags) Household Garbage ½ ton truck Household Garbage Over ½ ton truck Roll off bin Whites (Fridges, Stoves, Freezers, etc.) Oversized furniture (Couches, Mattresses) Furniture (chair, small dresser) Barbeque tanks & other metals Non-painted wood Painted Lumber ½ ton truck Painted Lumber Over ½ ton truck Composting	\$2/bag Standard Black Bag \$25 \$50 \$10 each bin \$25 each \$25 each \$15 FREE FREE \$25 \$50 FREE	<b><u>Directions to the Transfer Station</u></b>		<ol style="list-style-type: none"><li>1. Drive into the Town of Dundurn.</li><li>2. Follow 3<sup>rd</sup> Street all the way down onto the gravel road past the school.</li><li>3. Exit right on Pryor Road.</li><li>4. The Transfer Station will be located on the right.</li></ol>				
Illegal Dumping      Revoking of Landfill permit & subject to \$500 fee reinstate permit								
<b>No Tires</b>	<b>NO CONTRACTORS ALLOWED TO DUMP</b>							
Used oil accepted in pails of 20 litres and under.								